



Monica Whitehurst

Local Care Services Manager

Meet Monica Whitehurst

Hello, I'm Monica, the Local Care Services Manager for Warwickshire. I have lived in Warwickshire for over 15 years and have been in the care sector for over 25 years. I thoroughly enjoy my 'vocation in life', which is to help the elderly and vulnerable in society.

Experience

Having been in the care sector for over 25 years, I have worked with many care providers - from good to bad. Helping Hands has been the most professional, supportive and caring of all those organisations. In care, the customer should always be the most important person, and Helping Hands always puts the customers' needs first and considers the families' views. I derive great satisfaction knowing, when conducting referrals, that the service I am offering is of the highest standard which I would desire for my own family in the same situation.

Over the last 25 years, I have worked with people living with Dementia, Mental Health issues and Physical Disabilities. I have worked with the elderly in residential homes, day care centres and within the community. My accolades include receiving 'The lady Godiva award' for "Woman of Achievement" in recognition for working with the elderly in the community.

Helping Hands Carers

Our Carers are truly amazing and it's the little things which make all the difference. For example: an elderly customer who always loved doing crossword puzzles found she could no longer do them due to her deteriorating eyesight. Her Carer took it upon herself to cut out the crosswords and take them to a shop where she could increase the size of them. Our customer now enjoys completing the puzzles once again.



My Qualifications

Qualified to NVQ Assessor 2, I have over 25 years' experience working in the Care Sector within the Midlands. I hold certificates in POVA (Safe guarding Adults), IOSH Health and Safety and Dementia Awareness, and a Level 5 in Leadership and Management. I have a thorough knowledge of Safeguarding & Protection requirements and assessment/care planning skills.

