



Helping Hands

The Home Care Specialists

Est. 1989

Anna Laube

Branch Manager – Shrewsbury & Telford

Meet Anna, your Branch Manager for Telford

About me

Hi, I'm Anna. I'm the Registered Manager here at the Shrewsbury & Telford branch which also covers Shrewsbury. I believe that it's always important to keep in regular contact with our customers and carers, ensuring that the care that we offer is of the highest standard and to make changes when they're needed.

Experience

The care sector has always appealed to me, probably because of my caring nature. I've worked my way up from spending many hours in the community completing care calls, to doing all sorts of roles in many different departments. These include recruitment, training, care coordination for both domiciliary and live-in care, and eventually I became the domiciliary care branch manager for a care company that was covering Cornwall.

My previous work colleagues still send me messages saying that the customers are still asking about me and miss my company! I found it really rewarding seeing my customers smile and even getting a hug from them. The little things like phone calls, flowers and cards all speak volumes.

I'm also a qualified psychologist, gaining my qualification and experience through working in Poland. I also have a range of other qualifications, including a Level 5 in Leadership and Management in Health and Social Care, an NVQ Level 3 in Health and Social Care, and an NVQ level 3 in Business Administration. All of these have built up my skills and knowledge, which I'm always keen to share.

Why I chose Helping Hands

I love that Helping Hands is a family-run business with values that are close to my heart. We're also constantly growing as a company which is great and I'm very excited to be working with a fantastic team of office staff and carers who all have care in their hearts. It's also important for my carers to know that my door is always open if they need someone to talk to – we are all one big family!

