



Becci Buck
Area Care Manager – South West

Meet Becci, your Area Care Manager in the South West

About me

Hello, I'm Becci. Naturally a 'yes' person I love to solve problems and achieve goals wherever I can. My family are originally from Devon and I have always lived in Somerset so have really good knowledge of the South West region. I really love interacting with people and making a real difference, so care is just perfect for me. In my free time I enjoy spending time with family and dog, reading and researching history and genealogy.

My experience and expertise

I've worked in the care industry since I was 16 and have had lots of different experiences over this time. I started out working with children which I did for about 16 years, and then transitioned in to adult care. In the adult care world I started as a care coordinator, and progressed to management very quickly. I was a complex care manager in the South West where I managed several teams.

A customer that stays with me, is one of the first care packages I ever set up. The customer had MND and needed 4 double up calls per day. For weeks I liaised with the family, prepared the care plan and package of care and we then managed to get him home. I learnt that he used to be a pilot, and his wife was cabin crew and that's how they met. I managed to get him home with carers that were so compatible with his family life and his needs. Two years later after I had moved in to another position I returned to the package to see how they were getting on. The same carers were still there, and I cried at how perfect the care package was. It's a privilege to see the work you do behind the scenes taking place in real life.

Why I chose Helping Hands

I decided to join Helping Hands as I was ready for a new challenge with a company that is growing and progressing all the time. I love the morale of the company, and the appreciation that it clearly has for its staff. Working as a team to achieve great things and provide brilliant care is what it's all about.

