Helping Hands
Care and Nursing at Home
Est. 1989

Chalana Simpson

Branch Manager – Sale

Meet Chalana, your Branch Manager for Sale

About me

Hello, my name is Chalana. My role as the Sale Branch Manager is to make sure that the branch runs smoothly on a day-to-day basis, and it is my responsibility to ensure all customers receive high-quality, person centred care.

Promoting customers' independence and supporting them to have a good quality of life is something that I am very passionate about. Here at Helping Hands, we work as a team to ensure that we do our utmost to gain customer satisfaction.

My experience and expertise

I have 20 years' experience in health and social care, and my journey began when I was 17 years old. I started working in a nursing home doing administration duties, until I was old enough to work as a carer. I have gained experience working in various care sectors such as hospitals, care homes, domiciliary care, children's homes, assisted living schemes and day centres for people with learning disabilities, to name a few. Throughout this time, I have worked in various positions and developed from being a carer, support worker, team leader, senior carer, deputy/assistant manager, service manager and scheme manager.

I have achieved an NVQ Level 2 and 3 in care, studied counselling, care, community and citizenship and I have a Level 5 in Leadership and Management in care.

Why I chose Helping Hands

I chose to work at Helping Hands because the business is very well established. For me, it is comforting to know that it began as a family-run business, being started off by somebody who shares the same passion and values that I have, and that those family values have never changed. The steady growth of the business over the years is a true reflection of the drive, motivation and good work that is being carried out across the board.

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