



# Helping Hands

The Home Care Specialists

Est. 1989

## Chloe Allen

Branch Manager – Aylesbury

### Meet Chloe, your branch manager for Aylesbury

#### About me

“Hello, I’m Chloe. I’m responsible for ensuring the smooth running of the branch including the provision of safe, effective and personalised care to our customers. I also train our new carers to the Helping Hands standards and meet with potential customers to work with them to create a personalised care package to suit their needs.

“The level of care that my team provides is amazing. They always ensure that all of our customers have the right level of support so that they can continue to live with a good quality of life. They always provide a person-centred approach to all of our customers and being able to work alongside such wonderful and dedicated people makes me proud to be a part of their team.”

#### Experience

Chloe has worked in the care industry for the last ten years, beginning her career in a residential care home in her hometown of Reading. Chloe’s role began as a Support Worker and was then promoted to Senior Support Worker before progressing to Team Leader. Here, Chloe worked in all three units where she provided support for individuals with learning disabilities, mental health issues and challenging behaviour.

Chloe has a vast experience across the field of health and social care, as well as a Level 5 Diploma in Health and Social Care Management and qualifications in Mental Health Awareness and Nutrition & Health.

In December 2017, Chloe joined the Helping Hands team in Aylesbury as Care Coordinator, before progressing to Branch Manager in 2019.

#### Why I chose Helping Hands

“The main reason why I joined Helping Hands is because of the amazing family values and the high standard of care provided by the team that enables individuals to stay at home for as long as possible. I love meeting our customers and their families and being surrounded by so many wonderful people every day.

“I am also incredibly passionate about the development of our carers, ensuring they have the tools they need to be happy in their jobs as well as providing the best quality of care.”

