



Helping Hands

Care and Nursing at Home

Est. 1989



Claire Ramos

Live-in Care Manager – Oxfordshire

Meet Claire, your Live-in Care Manager for Oxfordshire

About me

Hello, I'm Claire the Live-in Care Manager for the Oxfordshire area. My role is to fully manage customer care packages from initial enquiry, through to a successful package of care that best suits the customer. I am passionate about providing the highest standard of care to all of the customers in my area. I am originally from London, but have lived in the local area for 15 years.

My experience and expertise

I have a very caring nature, and initially trained at university to be a midwife. Whilst I loved the job, after having children of my own I needed a job that suited my personality and experience in the field perfectly. Since leaving midwifery I have gained my Health and Social Care Level 4 and was a senior care coordinator in our carer services department for several years before becoming a live-in care manager.

One of the most fulfilling experiences of my time in care was setting up a new package for a customer who was blind and bedbound. She was scared of being alone and hadn't moved from where she was in a long time. Within four weeks of our carer being with her, the customer was mobile and had regained a social life and hobbies. The difference that our care made was unbelievable. From seeing someone so sad and scared, transform in to the vibrant, laughing and happy person that they should be shows me that we do is truly amazing.

Why I chose Helping Hands

Since being a midwife, I knew a career in the care industry was for me. I had heard about Helping Hands through people that I know and was really impressed with what I heard. The level of support that we provide is amazing, and I'm so proud to be a part of the team.

