



Clare Hudson

Live-in Care Manager - Berkshire

Meet Clare, the Live-in Care Manager for Berkshire

About Me

Hi I'm Clare. My role is to meet potential customers, informing all about Helping Hands and the services we offer. This entails visiting customers' homes regularly, and ensuring the carer in placement feels fully supported.

Experience

Previously to joining Helping Hands, I worked my way up in a corporate company where I eventually worked my way up to operations support manager. During this time, I felt that I was moving further away from the very reason I have worked in care for the last seventeen years, as I was spending less time on a one-to-one basis with customers, and more time in an accountancy role. Since joining Helping Hands, I have realised that if it was possible to mould together all of the positive aspects of my previous role in care to create the perfect job role specification, this would be it.

During my time here, I have been able to work with various customers and carers, and a story that I remember well is one of a lovely lady who was receiving care for the last two-and-a-half years of her life. One of our carers supported her during this time, and at her funeral the lady's family spoke extremely highly of the carer, commending him for his wonderful service and the positive difference he made in her life, which was exceptional. This kind of experience is extremely rewarding, and makes it all worthwhile.

Why I chose Helping Hands

I have been extremely impressed with the service that Helping Hands delivers, and the training that the carers receive is the most comprehensive I have witnessed in all my years in care. Both the live-in and hourly services are very different to anything I have seen before, both in my roles as operations support manager and branch manager. I have lived and worked in West London for over 22 years, and I am keen to continue supporting the delivery of the highest quality home care as the local care service manager for my area.