



## Deborah Lawal

Local Care Services Manager – Devon & Cornwall

### Meet Deborah, your Local Care Services Manager for Devon & Cornwall

#### About me

Hi I'm Deborah. I previously lived and worked in Devon, from 1994 to 2003, where I started my career in care industry as a carer. I then moved away, although continued within the care industry as a Registered Domiciliary Care Manager and a National Live-in Care Manager

#### Experience

I have an NVQ3 in Management and more importantly 25 years' experience within care industry. I previously lived and worked in Devon from 1994 to 2003, where I started my career in the care industry as a carer. During this time I progressed from a carer to a team leader because I love working with and managing people and helping them with their progression. I then moved away, although continued within the care industry as a Registered Domiciliary Care Manager and a National Live in Care Manager

We look after a husband and a wife, the wife was admitted to hospital with advanced Parkinson's, so her mobility is quite poor but she was desperate to come home to her husband. Working closely with their son and the hospital Occupational Therapist and Physiotherapist, we have been able to reunite the couple so that she can recuperate in her own home surrounded by the people she loves and in familiar surroundings. I am delighted that even though it is early stages she is doing really well, and it is customers like this that make me love the work that I do and why 22 years in I am still enjoying every single day.

#### Why I chose Helping Hands

I decided to join Helping Hands after reading their website and their values. I also like the fact that it is a family-run business where they seemed to care and value their employees as well as their customers. The service provided I feel is excellent and the speed at which we are able to start new packages is fantastic; everybody works together as a team.

I feel the carers within my area are very committed to providing an exceptional service and really show care and dedication to their role.

