

Helping Hands

The Home Care Specialists

Est. 1989



Donna Tiller

Branch Manager – Epsom

Meet Donna - your Branch Manager from Epsom

About me

Hi, I'm Donna. I have lived in the local area for 16 years and I really understand the people my branch supports. I am also responsible for the development and growth of all of our office staff and the wonderful carers we have working out in the field. I'm determined and passionate to see my branch grow!

Experience

I used to look after a gentleman who required care towards the end of his life. Even though he was only given 6 months, I carried out his care for 2 years. He said that this was due to excellent care that he was receiving, he always looked forward to the staff going in and not only carrying out care for him, but also speaking to his wife and involving her in his care. This made him happy and he felt that he was more able to handle his condition.

Qualifications

I currently hold an NVQ Level 3 in Health and Social Care, with Level 5 hoping to be completed in the near future. I also have a Level 2 qualification in British Sign Language.

Further to this, my love of food and all things nutrition have led me to explore qualifications in this particular field. I now have a Diploma in nutrition and am even a qualified personal trainer!

Why I chose Helping Hands

After starting my career as a carer 3 years ago and working my way up to Branch Manager, I wanted a new challenge. Looking around I found that Helping Hands were very customer-focused and the level of training, commitment and support they give their staff is outstanding. I knew then that I wanted to spend the rest of my career at Helping Hands. The service we provide for those in our care is very person centered, the level of support is outstanding and Helping Hands always focuses on people rather than care just being a job.

