



Helping Hands

The Home Care Specialists

Est. 1989

Erin Smith

Local Care Service Manager

Meet Erin, your Local Manager in Yorkshire

About me

Hello, I'm Erin, the Local Care Service Manager for Yorkshire. My role is to ensure that customers enjoy a positive experience with Helping Hands and to provide a professional service. This includes responding to issues in a prompt and efficient manner, and providing solutions to potential problems. I am also responsible for ensuring that our wonderful Carers are well-matched with customers and are providing consistent, professional support in line with the Helping Hands ethos.

Experience

Previously, I worked as a Regional Care Service Manager within complex care for over a year. I really enjoyed complex care and my experiences were priceless as a manager in the healthcare sector. I have worked in the Yorkshire region for over a year now and I have lived here for about six months. However my family have lived here for over seven years so I am very familiar with this beautiful area.

Why I chose Helping Hands

I decided to join Helping Hands as I was impressed with the professionalism of the company and believe in the service that they provide. I feel that Helping Hands values their Carers and provides ongoing support in order for them to feel confident in their roles.

The Live-in service provides bespoke packages of care, tailored to each individual, ensuring that customers remain as much in control of their care as possible. To be able to remain in their own homes is of paramount importance to our customers and Live-in Care is a great way to ensure that customers can enjoy their time in their own surroundings and familiar environment, something especially useful for customers who suffer from dementia.

