



**Gizelle Sullivan**  
Branch Manager - Bath

## Meet Gizelle, your Branch Manager for Bath

### About me

Hello, I'm Gizelle. I am supportive and empathetic, and always willing to go the extra mile to ensure that my customers are receiving the best care possible, and that my carers feel fully supported. I have 13 years of care experience and truly love my job. In my spare time I like to spend time with family, cook and get stuck in to a good book.

### My experience and expertise

I started as a care worker and worked my way up to manager so really understand the day to day challenges that carers are faced with. I have worked in both residential and domiciliary care. I have worked in a dementia home as head of care, and completed my Level 3 Dementia Pathway where I bettered my understanding of the condition. I have also gained my Level 5 in Health and Social Care. I have experience in dementia care, elderly care, people with physical disabilities and people with learning disabilities, as well as many other conditions.

My progression to management started as a carer, I then progressed to supervisor, care coordinator and then was promoted to manager which was all with the same company.

Throughout all of my positions, person-centred care is at the heart of everything I do. I have spent lots of time with clients and their families to ensure the care plan is tailored exactly to their needs. Building a good relationship is essential to me to ensure that my customers are entirely satisfied with their care.

### Why I chose Helping Hands

I decided to join Helping Hands as I liked that it was a family run business that provides outstanding care to individuals while promoting independence and wellbeing. The company's values are in line with my own, and truly centred around delivering fantastic care.

