



Helping Hands

The Home Care Specialists

Est. 1989

Hayley Hilton

Branch Manager – Fareham

Meet Hayley, your branch manager for Fareham

About me

Hi, I'm Hayley. As the manager for the Fareham branch of Helping Hands, I'm responsible for ensuring the lovely people in the local community have the support they need in the comfort of their own homes. I am known for my supportive nature and my willingness to provide both customers and carers with support and will try my best to accommodate everyone's needs whilst delivering a safe and effective service.

Experience

I've always had a career in care sector. I have worked my way from being a carer at the age of 16 all the way up to a senior carer, a team leader, deputy manager and service manager. I'm now excited to be taking the next step as a local manager with Helping Hands.

Throughout my experience, I've worked with some incredible people living with varying conditions. To name a few: epilepsy, dementia, Parkinson's, Huntington's, learning disabilities, autism, Asperger's, and diabetes. Each and every one of my customers has given me some fond memories and helped me to develop my skills further. With my own carers, I'm always keen to share my experiences in order to help them progress as I have. We're already building a trusting and professional relationship and I believe a lot of this is down to communication.

I'm passionate about all aspects of care but particularly end of life care. It gives me such a rewarding feeling knowing that I'm supporting a family through an incredibly difficult time and ensuring their loved one is able to live their final days comfortably is incredibly special.

I have an NVQ 3 in Health and Social Care and I am currently 70% through my QCF Diploma in Health and Social Care, Leadership and Management

Why I chose Helping Hands

I loved the support network that Helping Hands gives me. It's also exciting to be a part of the company's growth. I love being around people, leading by example, and pride myself on my ambition and dedication to my role.

