



Jacqueline Dobson
Branch Manager - Plymouth

**Hello, my name is Jacqueline,
Branch Manager for Plymouth.**

About me

Hi, I'm Jacqueline, the branch manager for Helping Hands in Plymouth. I feel so privileged to be heading up the team here in Plymouth - I really cannot contain my excitement! I have lived in Plymouth for the last 40 years, growing up in Hooe with my family and I have a fantastic knowledge of the city and surrounding areas. I am now so pleased that I can help bring Helping Hands to this great city and to provide care to those that are most in need. I am very proud to be a part of a company who is passionate about the care they provide - I feel right at home.

My experience and expertise

As the branch manager, my responsibilities are to oversee the running of my branch and to make sure that the highest standards of care are delivered on a daily basis. I like to provide an open and friendly environment so that my carers and customers alike can speak to me openly. I thrive on personally improving and growing my branch in the best interests of my customers and carers.

I have worked in care since 1993, and I am passionate about providing high-quality care and ensuring our support is tailored to each individual. Before joining Helping Hands, I worked as a registered manager for another care provider. Over the 27 years I've worked in care, I have gained a vast knowledge of the health and social care sector. One area I have a particular strength in is end-of-life care. Providing that comfort for people who are at the later stages of their lives is something that is just so special to me and which I have also found to be an absolute privilege.

I have achieved a foundation degree (Level 5) in Business Management, studied my Levels 2 and 3 in Health and Social Care, and I have trained and studied palliative care. I have also achieved many qualifications within the care sector related to my career.

Why I chose Helping Hands

I have definitely found a company who are as passionate about the care they deliver as I am; their glowing reputation speaks volumes! The service we provide for our customers is excellent. We offer around the clock care with our live-in care team and day-to-day support with our domiciliary care team. We also have a fantastic clinical care team who are there to support and provide advice and guidance.