



Helping Hands

The Home Care Specialists

Est. 1989

Jacqueline Fairbrother

Branch Manager – Plymouth

Meet Jacqueline, your Branch Manager for Plymouth

About me

Hi, I'm Jacqueline Fairbrother, I'm the Branch Manager for Helping Hands here in Plymouth. I feel so privileged to be heading up the team here in Plymouth, I really cannot contain my excitement! I have lived in Plymouth for the last 40 years, growing up in Hooe with my family and I have a fantastic knowledge of the city and surrounding areas. I am now so pleased that I can help bring Helping Hands to this great city and to provide care to those that are most in need. I am very proud to be a part of a company who is passionate about the care they provide - I feel right at home

Experience

As the Plymouth branch manager for Helping Hands, my responsibilities are to oversee the running of my branch and to make sure that the highest standards of care are delivered on a daily basis. I like to provide an open and friendly environment so that my carers and customers alike can speak to me openly. I thrive on personally improving and growing my branch in the best interests of my customers and carers.

I have worked in care for 24 years and I am passionate about providing high quality care and ensuring our support is tailored to each individual. Before joining Helping Hands, I worked as a Registered Manager for another care provider. Over the 24 years I've worked in care, I have gained a vast knowledge of the health and social care sector. One area I'm particular strong in is end of life care. Providing that comfort for people who are at the later stages of their lives, is something just so special to me and which I also found to be an absolute privilege.

I have achieved a foundation degree (Level 5) in Business Management, studied my Levels 2 and 3 in Health and Social Care, and I have been trained in and studied Palliative Care. I have also achieved many qualifications within the care sector related to my career.

Why I chose Helping Hands

I have definitely found a company who are as passionate about the care they deliver as I am; their glowing reputation speaks volumes! The service we provide for our customers is excellent. We offer around the clock care with our live-in care team and day-to-day support with our domiciliary care team. We also have a fantastic clinical care team who are there to support and provide advice and guidance.

