



Helping Hands

The Home Care Specialists

Est. 1989

Jeanette Halpenny

Area Manager – South West

Meet Jeanette, your Area Manager for the South West Region

About me

Hi, I'm Jeanette and my role at Helping Hands is to provide support and guidance for all branch managers and carers in my region and to ensure they stay on track in regards to compliance, growth and customer service. I oversee many branches, including Exeter, Weston & Bridgewater, Plymouth, and Torquay, with more on the way.

I know the area well as I have lived in the South West, mainly Cornwall, since 2011 after I moved here from Ireland.

Experience

I have worked in social care for 20 years. Prior to joining Helping Hands, I managed domiciliary care businesses, which consisted of starting two businesses from scratch and turning around a failing branch.

I have completed my Level 5 QCF in Leadership and Management in Health and Social Care. I have also completed many other diplomas in Counselling, Psychology, Health and Social Care, Fitness and Nutrition.

There have been many customers throughout my career that have affected my life in an incredibly positive ways- so many of these individuals have inspired me through their stories and actions. Among them have been men who fought in World War II and Burma.

Why I chose Helping Hands

I joined Helping Hands because they focus primarily on people and quality, something that I have found is very hard to come by in the care sector these days. I feel that the services we provide are second to none and this is because we place the customer at the heart of everything we do.

I love the fact that I get to move around, visit a variety of locations and work with different teams....variety is the spice of life as they say!

