



Jennie Falconer

Branch Manager – Beverley & Hull

Meet Jennie, your Branch Manager for Beverley & Hull

About me

Hello, I'm Jennie, and I am passionate about providing the best quality of home care to families across East Yorkshire. A Registered Manager with the Care Quality Commission, I have over 30 years of extensive experience in the care industry. I believe in excellent customer service and am committed to providing an outstanding quality of care across the Beverley and Hull area and growing and developing our dedicated team of carers.

My experience and expertise

My experience involves managing sheltered housing for the elderly and working as a Registered Manager for a charitable trust, to name a few. I also commissioned and managed a retirement care village, providing a supportive environment for people to regain their independence.

My qualifications include Level 4 NVQ Award for Registered Managers (Adults) and NVQ Assessor Award for Direct Care. I am a qualified Otago programme instructor, which involves facilitating strength and balance exercises for older people, and also have an Institute of Occupational Health & Safety (IOSH) Award.

Why I chose Helping Hands

From the moment I joined the Helping Hands team, I have been impressed with the professionalism and attention to detail. It's fantastic to have the full support of the larger company and to be equipped with the necessary tools to enable me to recruit the best team and deliver an efficient, reliable and caring service for each of our customers. It's great to have found a team of like-minded people who share my ethos.

