



Kay Patrick

Branch Manager – Milton Keynes

Meet Kay Patrick, your Milton Keynes Branch Manager

About me

Hello! I'm Kay, the branch manager for the newly-opened Milton Keynes branch. My role within Helping Hands is to oversee the day-to-day running of the branch, and to ensure that we are adhering to CQC regulations. We always aim for our Carers to work to the highest professional standards, whilst keeping in mind the Helping Hands vision of listening and understanding, building on our success, focusing on people, and providing excellence every time.

Experience

When I used to work for a care company in Oxford, I developed a good working relationship with a customer who was paralysed due to a stroke. She was having difficulty finding a care company willing to take her on, and so I offered to start up a care package for them. We eventually lost contact, until I received a friend request from the lady on Facebook. Since then, we have met regularly for lunch, and in August 2011 when I was getting married I wanted her to be part of the big day. I arranged for a ramp to be put in place at the church and the reception to allow her easy access to both.

Qualifications

- NVQ Level 2 and 3, working towards Diploma Level 5.

Why I chose Helping Hands

I did not know a lot about Helping Hands when I applied for the position; however, I thought the website looked very professional. Working at Helping Hands has allowed me to demonstrate my passion for Hourly Care, enabling customers to remain living in their own homes. I believe that if we can make a difference in our customers' lives, providing care and happiness, we have succeeded on all of our values.

Kay can be contacted on 01869 222059 or by email Kay.Patrick@helpinghands.co.uk

