



Helping Hands

Care and Nursing at Home

Est. 1989



Kelly Fox

Area Care Manager – New Branch Rollout team, North

Meet Kelly, your Area Care Manager for the New Branch Roll-out Team, North

About me

Hello, I'm Kelly Fox. I am responsible for ensuring that our new branches are opened with fantastic people who are trained to the highest standard, to ensure that our customers always receive nothing less than excellent service.

My experience and expertise

I started my career working in the care sector and spent a few years working in a nursing home as a carer which I loved. I pursued a career in retail management following studying business. I left retail as I didn't feel fulfilled in the industry; I've always wanted a job where I can help others. I then spent a few years in business development and working for the mental health charity, Mind. In this role, I was involved with implementing a new service for clients with mental health conditions and helping them get back into employment. The opportunity to join Helping Hands came up and I jumped at the chance. All of the experience I have previously gained in other roles enabled me to land the job at Helping Hands and use the skills I have gained in the sector that I love the most.

Why I chose Helping Hands

When I researched Helping Hands, I was overwhelmed with how much time and effort is put into attracting and retaining the best people for their customers. When I joined the company myself, I could see just how much everyone cares, and how so many people currently working here had themselves cared for a friend or relative or had experienced first-hand the service that Helping Hands offers to enable customers to stay in their own homes.

