



Leanne Taylor

Branch Manager - Manchester

Meet Leanne, your Branch Manager for Manchester

About me

Hi, I'm Leanne. As a Registered Manager with the Care Quality Commission, I oversee and manage home care for customers across the Manchester and Bolton area. It's also my role to manage and support my fantastic team of carers and enable them to provide the very best support. I have lived in Manchester all my life and have been at the Manchester branch since the very start of its journey.

The whole reason I came into the care industry is because of my Nan who had a stroke some years ago. I supported her during the first 12 months of her rehabilitation, rebuilding her confidence, helping with her care needs and enabling her to gain some independence back. This involved teaching her to regain her vocabulary and memory. I soon realised that this was something I was passionate about and decided to pursue care as a career, bringing my passion and empathy to those who need it most.

My experience and expertise

Before Helping Hands, I worked for another care company, where I started off as a care assistant. Over a five-year period, I progressed to a senior carer role then on to a management role before joining Helping Hands.

I am very passionate about every one of our customers and I always ensure that I build that important relationship with them. Dementia is something I have a lot of experience with and that I've researched extensively. I have a Level 3 Diploma in Health & Social care and I am currently working towards a Level 4 Admin QCF.

Why I chose Helping Hands

I joined Helping Hands because of our values – we really want to provide the best care we can for each of our customers. My carers are a great team, full of passion and empathy. I have personally interviewed the majority of them and I've been there right from the start of their Helping Hands journey. I am very particular in the type of care staff we have working for us: I recruit only the very best carers to support our valued customers.

