



Lesley Buckley

Branch Manager – Preston

Meet Lesley, your branch manager for the Preston

About me

Hi, I'm Lesley and I am responsible for the Preston branch. I make sure that we run a safe, caring and organised service. I make sure all of our customers are looked after and that we always deliver the best possible bespoke service. But I am not just responsible for my customers, I also have a duty of care to all of my carers and colleagues. I ensure that they have all undergone the necessary training and are confident in providing all aspects of care.

Experience

I have worked within the care sector for the past 20 years and for 12 of those, in a domiciliary setting. I have spent the last three years before joining Helping Hands running two 'extra care schemes' in Manchester.

During my previous experience, I gained my NVQ level 2 and 3 in Health and Social Care and am now working towards achieving a level 5.

Why I chose Helping Hands

I joined Helping Hands as I was looking for a new challenge and a good friend had recommended the company and told me what a pleasure they were to work for. She told me that they looked after the staff well and recognised the hard work the carers did on a daily basis, that they were sincere with their customers and went that extra mile to put families at ease. Helping Hands offers a very personal approach to the all little details in their customer's lives, things that really do make a difference.

I am proud to say we offer a broad spectrum of support in the community. From assisting with social interaction, getting out and about and reconnecting with the community, nutritional and medical needs, as well as emotional support. The list really is exhaustive.

