



Helping Hands

The Home Care Specialists

Est. 1989

Charlotte Harvey

Branch Manager – Exeter

Meet Lottie, your Branch Manager for Exeter

About me

Hi, I'm Lottie, the Branch Manager at Helping Hands Exeter. I feel honoured to be heading up this new branch and cannot wait to have a passionate & dynamic team of both office and care staff alongside me to support people in our local community whatever their needs may be.

Experience

It was actually my care career that led me to Exeter in 2012! I started working in the health & social care sector 9 years ago as a carer, working my way up to being a manager in 2014. Over the years, I have built a wealth of knowledge in elderly care, dementia & complex needs to name only a few.

I have also worked closely with local charities and businesses to raise money to support people in our community doing cake stalls, tea parties, dress down days, raffles, quizzes and I even jumped 1500 feet from the sky! I am really looking forward to continuing this type of work.

I have an NVQ Level 2 & 3 in health & social care and have strived to learn as much as I can about the industry. I would say my biggest asset is my wealth of experience.

My proudest moment in my career so far has been leading from start to finish a request from a customer with complex care needs. With the help of two of my carers, she was able to travel to Canada to visit both her brother and sister whom she had never met. Anything is possible!

Why I chose Helping Hands

I am excited to be at the forefront of welcoming a new business into my local community of which I have a great passion for. I am driven to achieve only outstanding results and with Helping Hands' high standard of training, fantastic support networks and forever growing business, I believe this is possible for both our carers and customers in Exeter.

