



Louise Cooper

Branch Manager – Evesham & Cotswolds

Meet Louise Cooper, Evesham and Cotswolds Branch Manager

About me

Hello! I'm Louise, manager for Helping Hands' Evesham and Cotswolds branch. I have been managing care in the local community for three years now, and I'm very passionate about supporting local residents. It's my responsibility to meet with customers to gain feedback on a regular basis and ensure that they are happy with our service, to meet potential new customers face-to-face and to manage a wonderful team of visiting carers, supporting them with supervisions and appraisals. I draw upon my years of professional experience working in care, my local knowledge, and understanding of individual care to implement a truly professional and person-centred care in the Evesham & Cotswolds area.

Experience

Prior to joining the visiting care team at Helping Hands, I enjoyed a career in business banking. The organisational and management skills I developed combined with my passion for home care leaves me confident in leading the Evesham and Cotswolds care team. Since I joined Helping Hands, I haven't looked back, and I've got so many lovely customer stories to pick just one favourite is incredibly difficult! I am incredibly committed to ensuring that we deliver the finest quality home care, with compassionate, qualified, experienced carers.

Why I chose Helping Hands

I joined Helping Hands because I was looking for a change of career, I felt strongly about being able to be in a career where I could give something back and I wanted a more rewarding profession. I certainly found that here. I feel we provide an excellent service to people who desperately want to stay at home in the area they love, surrounded by friends, family and their pets – but with just a little (or a lot) of support from our incredible carers.

