



## Mandy Stewart

Regional Care Director - North

**Hello, my name is Mandy,  
Regional Care Director for our north region.**

### About me

As the Regional Care Director for the north, I am responsible for all types of care delivery to our customers - whether it be live-in care or our hourly service. My role involves ensuring that our carers deliver a consistent and seamless high quality of care to our customers. I manage a team of dedicated, hardworking people who strive to deliver a fantastic service.

Following a highly successful career in welfare to work, recruitment and training, I wanted to look at a fresh challenge, and following some research and numerous conversations, I believed that the care sector would be a good fit and that I could easily transfer my skills and experience into this role.

## **My experience and expertise**

I joined Helping Hands in February 2020 following over 20 years working in welfare to work, training and recruitment. Since coming to Helping Hands, I have found I have been able to not only utilise my operational experience in terms of management but also embrace a world of new opportunity.

## **Why I chose Helping Hands**

Helping Hands' reputation was already strong and I love the history of the company - from Mary Lee at her kitchen table and the journey the company has been on to the present day. I am also excited to be able to develop both myself and my team further, something that is really encouraged within the business and fits with our commitment to continuous improvement.

I also have a fantastic team to work with; full of enthusiastic, committed people who truly care about our service. I am truly humbled on a daily basis with the fabulous work that goes on in our service and I love hearing from both customers and carers alike.