



Marietjie Jones

Branch Manager – Birmingham

Meet Marietjie, your branch manager for Birmingham

About me

Hi, I'm Marietjie, and I am the manager of the Birmingham branch. I have the exciting opportunity to be leading this new branch, utilising a wealth of knowledge and experience for the local residents of Birmingham while providing continuity of care and a professional, regulated service.

Experience

I joined Helping Hands in 2015 as a carer for my local branch in Redditch and Bromsgrove. The reason I came into care was after experiencing it first hand, having supported my great aunt. I was a carer with Helping Hands for over a year, supporting a wide range of customers and needs. Since joining the team I have never looked back: for me, caring is the most rewarding job on earth. I look forward to being able to help my customers in the comfort of their own homes.

In 2016 I became one of the care coordinators for the Evesham and Cotswolds branch, and in the same year was promoted to Senior Care Coordinator for the Redditch and Bromsgrove office, managing a huge number of staff and customers. In July 2017 I decided to have a change and worked as a Live-in Care Coordinator for London, Devon and Cornwall. This was a new and exciting challenge that provided me with a broader knowledge base of the company and what we are able to offer. My previous roles have enabled me to gain key transferrable skills and knowledge that are vital in my role as a branch manager. I am excited to be part of the new Birmingham branch and to build relationships with our customers throughout the area.

Why I chose Helping Hands

I chose Helping Hands because they care about each and every customer. They have a strong network of excellent carers and office staff with the sole motive of providing outstanding care. Since joining the team I have loved my job and being able to make a difference to our customers' lives. During my time here I have worked with and met the most sensational carers, carers that embody our values with their award-winning training. I enjoy bringing those values to the Birmingham branch and making our carers feel part of our successes, as without them we wouldn't be here.

