



Matthew Young

Live-in Care Manager - Cotswolds

Meet Matthew, Live-in Care Manager for the Cotswolds

About Me

Hello, I'm Matthew, your local Live-in Care Manager. It is my job and responsibility to ensure that everyone under my care and supervision is receiving the best possible support at home. It is important to me that all people receiving care and their families are okay and supported throughout the whole care process, but also that the carers that I work with are happy, valued and doing the best job that they possibly can be.

Experience

I have worked for Helping Hands for several years, starting my time here in the Carer Services department. This role taught me a great deal about arranging care, working with carers, and what it takes for someone to be a truly brilliant in a care job. My role in the carer services department developed and became more senior before I became a live in care manager for the Cotswolds.

Working as a live-in care manager means you encounter lots of different people in lots of different circumstances. I am particularly proud of one specific package of care where the daughter was extremely worried about the prospect and thought that residential care was the only way forwards for her mum-who was already receiving visiting care from another company. Mum was frequently being admitted to hospital and wasn't eating or drinking properly. After implementing one of our live-in carers, her mum is doing so well, is healthy and is out doing things that she hasn't been able to do for years. I am so proud of our carers for enabling people to regain independence, great quality of life and live in a way which they thoroughly enjoy.

Why I chose Helping Hands

Getting in to the care sector is something that I had always wanted to do. After doing some research, Helping Hands clearly cared a great deal about every person in their care and every person in their employment.

Having been with the company for several years now, I think the services that we provide are amazing. Keeping people at home, supporting rehabilitation and making even the tiniest of differences to someone's life so rewarding. I am extremely proud of the work that we do.



