



Neil Johnson

Branch Manager –Southampton

Meet Neil, your branch manager for Southampton

About me

Hi, I'm Neil and I am the branch manager for the new Southampton branch, delivering hourly care into the community to maintain the independence of vulnerable adults. My responsibilities include meeting with new customers, managing and supporting a team of wonderful carers, and handling my branch budget.

I have lived in Southampton for over 20 years and most of my working life has been based in Southampton and Basingstoke, so I know each area very well. My children all went to college here and have since gone on to University and gained their respective degrees.

Experience

Before I came to Helping Hands and joined in the care sector as a whole, I spent years in the recruitment field and 10 years in the military. I became interested in the care sector after moving my parents closer to me as their needs grew due to age, in order to help them.

I decided to go into the care sector as my motivations have changed as I have matured and progressed and now want to be in role where giving back is more important than personal gains.

Why I chose Helping Hands

I did a lot of research into any perspective employers and everything I read about Helping Hands was very positive. I was also looking for a new challenge and the prospect of setting up a new service was something I hadn't done previously and was very appealing. I also know that as a growing company, there will be ample opportunity to progress my career.

The service we provide is very bespoke and completely person-centred, focusing in reablement and inclusiveness rather than deskilling individuals. All of the carers that I have met have been very professional, dedicated and customer focussed. When I look at staff I always ask, 'would I like this person to care for my parents?' and in all cases so far, the answer would be yes.

