



Nicholas Barker
Head of Home Care – South East

Meet Nick, Head of Home Care for the South-East Region

About me

Hi, I'm Nick. My role involves working with our branches across the region, ensuring that everyone has the support they need in order to help our customers live independently. I've worked in care for over 10 years now, starting out as a Junior Care Coordinator and I've never looked back! I'm proud to say that we have an amazing team of managers in the South East and everyone shares the same passion for delivering a high-quality service for our customers.

The best things about working here

There are so many good things to say about working at Helping Hands, but for me, the main ones are the support that all the departments give one another, from the recruitment and marketing teams to those answering customer questions. We all collaborate and share ideas! For me personally, I'm given a lot of freedom to make my own decisions and always have encouragement from my colleagues to do so.

The type of person we're looking for

Outgoing and passionate people are always welcome! I'm also keen to meet people who are friendly and really want to make a difference in their local communities.

How we stand out from other care companies

It's the people who make Helping Hands such a great place to work. There's a huge focus on career development and everyone feels valued. There's also a focus on carer engagement and giving back to the local community, which I think sets us apart, as well as providing a number of training opportunities.

Why I chose Helping Hands

From the moment I met the directors and one of the owners, I was sold! We both share the same values and ethos and the company's passion for quality care really shines through.

