



Nicola Collins

Branch Manager – Tunbridge Wells

Meet Nicola, your Branch Manager for Tunbridge Wells

About me

Hello, I'm Nicola. I'm passionate about enabling people to live at home as independently as possible and making a difference in their day. I've been working in care for several years and have a number of skills and qualifications which enable me to grow my team of skilled carers.

My experience and expertise

I've been providing care in my local community for a number of years and have some great memories from my experiences. Whether it's cooking for the person/people in my care, tending to their personal care, or simply helping them to get out and about, what matters most is helping my customer to be independent and live their lives to the maximum potential.

As well as gaining hands-on professional experience in the care sector, I've also worked in management for around six years and this has allowed me to combine my two skill-sets in order to build and support my amazing team of carers. I also love the day-to-day challenges that management can bring.

Keen to make a difference and progress my career, I have achieved qualifications in: Level 3 NVQ in Management, Level 5 Diploma in Leadership in Health and Social Care, and Children and Young People's Services.

Why I chose Helping Hands

I'm delighted to have become part of a nationwide homecare provider with such a broad range of services. I'm looking forward to helping people in and around the Tunbridge Wells area and ensuring that our highest standards are always followed.

