



Helping Hands

The Home Care Specialists

Est. 1989

Parnita Nagi

Branch Manager – Richmond

Meet Parnita, your branch manager for Richmond

About me

Hi, I'm Parnita, manager for Helping Hands' Richmond branch. I have lived and worked near Richmond all my life, therefore I have a good knowledge of the place and its surrounding areas such as Hounslow, Brentford, and Feltham.

My responsibilities include supporting the recruitment of carers, bringing in new business to the branch, and ensuring that we are always providing a high-quality, person-centred service. I am also responsible for managing the carers and making sure that they receive the required training and support to meet the specific needs of our customers.

Experience

I started my career by working as a volunteer in courts all over London, supporting the family and friends of prisoners. I then started a job working as a support worker and thoroughly enjoyed supporting a wide range of customers, from young people leaving care, to customers with brain injury or learning disabilities. I worked my way up to a care co-ordinator and then to a branch manager position. After this, I worked as a registered manager for two years before coming to Helping Hands.

Over the years I have acquired a number of qualifications, including a psychology degree, an NVQ level 3 in Adult Health and Social Care, and a QCF level 5 in Leadership and Management.

Why I chose Helping Hands

I decided to join Helping Hands because they are well established, have excellent values, and they actually live up to their promises. I like that the business is family-run and that they take great pride in their staff, especially their carers.

I love that Helping Hands provide a wide range of services, from half an hour a day, to 24 hour live-in care, to clinical care. The clinical care team have extensive knowledge of a wide range of conditions and they support us in being able to provide a service that meets customer requirements. Carer training at Helping Hands is very detailed and they invest a great deal into their staff.

