



Helping Hands

The Home Care Specialists

Est. 1989

Rebecca Mocroft

Branch Manager – Stourbridge

Meet Rebecca, your Branch Manager for Stourbridge

About me

Hi, I'm Rebecca, but you can call me Beckie. I've lived in Stourbridge all my life so I know the area really well. As the branch manager for the Stourbridge branch, my role is to make sure we provide the right care for our customers, whether they just need a short visit each day or several hours.

Experience

I've got a personal experience of care – my nan lives with Alzheimer's and it took a while for us to find a suitable carer to meet her needs. Eventually, we managed to find the right person and now, she's living life to the full! From this experience, I know first-hand how frustrating and daunting it can be to get the right care and being able to help families in a similar situation to the one I was in is something I feel incredibly passionate about.

My professional career in care stretches back over 15 years. I started out as a carer, supporting people with various requirements and ensuring that they had everything they needed. This experience has taught me a lot about care and what is involved in promoting independence. I'm always keen to encourage my carers and help them to learn from the experiences that I had.

Over the years, I feel like I've grown and developed and I now hold my QCF Level 5 Management Award. I've had so many special memories from being a carer and I'm looking forward to having more as a Branch Manager.

Why I chose Helping Hands

I decided to join HH because of their impeccable reputation and innovative approach to clinical care. I believe that they accomplish amazing things and their passion for providing excellent care for people in their own homes is astounding. I am very proud to be a part of it and to have the chance to support people in my local community.

