



Robert Gough
Branch Manager - Wilmslow

Meet Robert, your Branch Manager for Wilmslow

About me

I've lived in the Cheshire/Manchester area for many years now, my first job was based on Knutsford High Street. I have great links within the local area, so much so, during my first weeks at Helping Hands I met a customer, who was in fact my manager many moons ago – luckily I left on great terms!

My experience and expertise

I began working in the health and care sector 25 years ago, here I was a Day Service Officer for adults with learning difficulties, which I thoroughly enjoyed. From this, I gained managerial experience across several care agencies and made my way up the ladder. For the past four years, I've been working with the long-term unemployed, helping them move back into work and supporting them in their new roles – it's been very rewarding.

Why I chose Helping Hands

Helping Hands stood out for me as their values mirrored exactly what I thought delivery of care should be about. It's not just a job and this is apparent from the feedback received from both the customers and the carers, it's great to be apart of this wonderful team.

My qualifications

Throughout my working life I have always tried to develop my knowledge and qualifications. I have NVQ Level 3 and NVQ Level 4 – I have also completed a number of 'Train The Trainer' qualifications as I have delivered training in the past including Basic Care, Introduction to Learning Disabilities, Introduction to Mental Health, Challenging Behaviour and Control and Restraint.

I am very much a people person and like to ensure that all the people I work with are able to progress as much as they can.

