



**Samantha Gauci**  
Branch Manager – Eastbourne

## Meet Samantha, your Branch Manager for Eastbourne

### About me

Hello, I'm Samantha. As the Branch Manager for Eastbourne, I am responsible for meeting, recruiting and supporting our carers, as well as providing an excellent level of service for each of our customers. My role is incredibly diverse and I enjoy every element of it.

I've worked in care for over six years and, although it can have its challenges, it's such a rewarding career. I am so passionate about supporting the local community and providing work opportunities, and I am excited to build strong working relationships with my team and customers.

### Experience and expertise

I started working in Recruitment and Health and Social Care in 2013. After working in the 'establishment' side of care, I decided that I wanted to move on to home care – which is when I found Helping Hands.

I currently have a Level 5 NVQ in Health & Social Care, Level 2 NVQ in Business & Admin, Level 2 NVQ in Dignity & Safeguarding. I am also a Moving & Handling Assessor.

### Why I chose Helping Hands

I chose to join Helping Hands because they have had such a fantastic reputation of providing high-quality care within the community for a number of years. I take great pride in my team here at Helping Hands, we all work hard and have great working relationships as a team and with our customers. My goal is to grow the branch by recruiting fantastic carers and being able to support more families in the community. Excellent communication and listening skills are imperative within the care industry, and this will be my main focus with our workforce and customers.

