



Helping Hands

The Home Care Specialists

Est. 1989

Sarah Bar-Lev

Live-in Care Manager – Oxfordshire

Meet Sarah, the Live-in Care Manager for Oxfordshire

About me

Hello! I'm Sarah Live-in Care Manager for Oxfordshire. I've lived in Oxfordshire for two years, I've got a strong knowledge of the area and I jumped at the chance to help the local community. My main responsibility is to ensure we deliver a customer focussed, dignified, first-class service. I'm responsible for looking after our customers, for meeting potential new customers & their families face-to-face to assess what their care needs are, and I'm also responsible for looking after the training and welfare of our carers. I proudly manage our relationships to ensure a smooth running of our care service.

Experience

Prior to Helping Hands, I worked as Operations Manager for a large domiciliary and live-in care provider in Oxford, it gave me a really good insight into how care can make a difference to people's lives. I ran the company day to day, having accountability for both HR and care responsibilities so I've seen both sides of the same coin. This means that I can really help my carers to support their wonderful customers.

Previous to that I worked in the charity sector for 15 years raising money for children with terminal cancer following my own personal experience. It was a difficult time but I developed a real understanding of what the families of my customers are going through – it's important to me that I give them the same compassion, care and support that I would want to have myself.

In my previous role I arranged an afternoon tea for all the live-in customers. The event was a great success, one gentleman came over and said that he had become a bit of a recluse but something about the way I talked about the event convinced him to get out of the house and he suddenly had a different perspective on life. Making a difference like this is what drives me each and every day and makes care so special.

Why I chose Helping Hands

I love the people I work with! I love that we're always looking to make sure we improve people's lives for the better. The care we deliver is amazing and the management all have a real passion for care. During my interview, I met the most inspiring and driven people who convinced me that Helping Hands would be a great place to work.

