



**Sharon Blore**

**Care Coordinator – Gloucester**

## Meet Sharon, your Care Coordinator for Gloucester

### About me

Hello, I'm Sharon, the care coordinator in Gloucester. Local to the area, I have been living and working here for a long time, so have a great understanding of our location. I am compassionate, reliable and resourceful, and so passionate about the service that we provide. My role as care coordinator is to support our branch manager to set up, support and oversee all of our customers to ensure they are receiving the best, person-centred care possible. It is also my duty to look after the carers, ensuring they are well trained and safe in their working environment.

### My experience and expertise

I actually decided to transition in to care later on in my working career. My paternal grandmother received care at home, and after looking for a change in career I decided care was the right option as I wanted to give something back to my local community. I started out as a carer and worked my way through the ranks to field care supervisor to care coordinator.

Alongside my care experience I also have a level 3 NVQ qualification in Health and Social Care and I am a Dementia Champion.

Giving people the opportunity to stay in the comfort of their own home is amazing, and something that I take great pride in being able to achieve every day. One of our customers recently changed his care plan from two hours a week, to two hours a day to accommodate the decline in his health. To experience the happiness and comfort we can bring to him is so rewarding and makes this an amazing job.

### Why I chose Helping Hands

Helping hands really focuses on *people*. Looking into your own personal needs and requirements to ensure you are provided the perfect care plan. The care they give to the community but also their staff is amazing and makes me proud to work here.

