



Sharon Lindley

Area Manager – North West

Meet Sharon, the Area Manager for the North West

About me

Hello! I'm Sharon, the Area Manager for the North West region, covering our branches in Preston, Wilmslow, Warrington, Chester and Stoke. I've also got close connections with the Preston area having lived there for several years.

I have been managing care for many years now, and I'm very passionate about supporting local residents. It's my responsibility to meet with customers to gain feedback on a regular basis and ensure that they are happy with our service, to meet potential new customers face-to-face and to manage a wonderful team of visiting carers, supporting them with supervisions and appraisals.

Experience

I would say that my passion is caring for people with dementia. As a dementia champion I love to deliver awareness to the person and their surroundings relations who are living with dementia. I describe dementia as a journey that with the correct awareness and support tools you can still live a quality life.

For two years I was working in a management role for a domiciliary provider, but I also have over 15 years' experience working in the NHS. My roles at the NHS varied from practitioner to managing acute services.

As a branch manager, I have the ability to demonstrate a track record of managing and motivating a diverse team. I am also a good problem solver and always try my best to achieve a positive outcome. My role also means that I'm involved in developing the range of services we have to meet the needs of people with varied care requirements, and adapting to changes swiftly.

I have a Level 5 in Health & Social Care, an Advanced Certificate in Continuing Healthcare, and I'm currently working towards an MBA in business and leadership from the Open University.

Why I chose Helping Hands

I liked the journey Helping Hands has taken in regards to putting in place the best possible care for their customers. I also love how they invest in both the business and their staff, which was apparent by quotes I saw from customers and carers.

