



Stacey Cole

Branch Manager – Bristol

### Meet Stacey, your Branch Manager from Bristol

#### About me

Hi, I'm Stacey and I manage the Helping Hands branch in Bristol. I love being able to get out into the community to visit customers and discuss their current and existing needs; it is one of the most rewarding parts of my role! I also love that no two days in care are ever the same and being able to work with a talented team of carers here at Helping Hands makes it even better!

#### Experience & Qualifications

I currently have an NVQ 2, 3 and 4 in Health and Social Care, and in the past, I have been an Area Manager and Care Manager within domiciliary care. I've also supported adults with learning disabilities and challenging behaviour, and provided elderly care within nursing and residential homes. I believe that I've found the perfect job and industry for me which has been domiciliary care, because it enables people to remain at home and fulfilling that wish for them gives me such a warm feeling.

I'm welcoming the challenge of becoming the registered Branch Manager at the Bristol branch because I'm very passionate about care and the work it involves. My time at Helping Hands so far has been brilliant and the support that has been received is great! The company itself has high expectations for all involved and only the best will do, we pride ourselves on quality!

#### Why I chose Helping Hands

I chose Helping Hands because the support that we give to our carers and our customers is absolutely amazing! The fact that Helping Hands is family-owned and run means that we can understand exactly what our customers need – we go above and beyond to listen to them and give them the chance to live independent and fulfilled lives!

I also like the fact that we are completely flexible – after all, care should be as unique as you are!

