



Steve Jackson
Care Manager – Nantwich

Meet Steve Jackson, your Care Manager for Nantwich

About me

Hello, I'm Steve. As the Care Manager for Nantwich, I am responsible for overseeing the day-to-day running of the branch as well as ensuring that we deliver the highest quality care to all of our customers.

My experience and expertise

I didn't choose a career in care until my late twenties - many moons ago now! But I had always wanted to do something that was challenging, interesting and that makes a difference in people's daily lives. In the healthcare industry, you deal with many aspects of care, and I enjoy the variety in the routine.

I have been working in the care sector for the last 25 years, mainly managing the overall services and ensuring that everyone receives the highest standard of care - something that we all believe everyone is entitled to!

In my previous experience, I have been an area manager overseeing residential care for older people and a registered manager of a number of care services.

My qualifications include an HNC in Health and Social Care, NVQ Level 5 in Health and Social Care Management, a certificate in Business Management, Cert Quality improvement in Healthcare and an A1 assessors' award.

Why I chose Helping Hands

I chose helping hands because of their values around prioritising and focusing on people, and the way the Helping Hands team listen and understand the needs of each customer. It allows care to be delivered as a bespoke, person-centred, high-quality service that matches each customer's needs.

