



Suzanne Wilson

Area Manager for the South East

Meet Suzanne, your Area Manager for South East England

About me

Hi, I'm Suzanne, and I oversee and support the Helping Hands branches within South East England to ensure they're providing the highest standard of care and support to their customers and their carers. I have direct experience of managing domiciliary care having previously managed the Helping Hands branch in Wokingham.

Experience

Before joining the care industry, I worked within the arts, managing projects and working with people of all ages and abilities. I was lucky to work with a variety of people and ran and developed projects for people with dementia, physical disabilities, mental health and many others. During my long career in the arts, I was also the Education Manager for the Royal Ballet.

Before joining Helping Hands, I worked for six years in the support and care sector. I feel I've really grown during this time and I'm delighted to have had some truly incredible experiences too. A major part of my work is building rapport with both customers and carers – I simply love to help anyone and everyone!

I would say that I'm a people person and my career so far has enabled me to combine three aspects that I'm incredibly passionate about: meeting new people, helping them in any way that I can and making a difference in my local area.

Why I chose Helping Hands

I joined Helping Hands in September 2017. The whole company has a real family feel, and that was very apparent from day one.

I'm passionate about learning new skills and taking on new challenges, and I feel that working with Helping Hands as a manager has given me a fantastic opportunity to do just that. The skills I have learnt have helped me to provide the highest possible level of care for individuals living with a range of conditions and I enjoy working with my team to enable them to achieve some truly fantastic outcomes for their customers.

