



Helping Hands

The Home Care Specialists

Est. 1989



Ursula Furtenbach-Wilson

Regional Care Director – London and Essex

## Meet Ursula, your Regional Care Director for London and Essex

### About me

“Hi, I’m Ursula. I am the Regional Care Director for London and Essex. I am responsible for the structure and support of our carers in the region, ensuring that our customers receive the seamless and compassionate service that Helping Hands is known for.

“I have worked in the healthcare sector for 12 years, but after having my children I wanted to join an industry which was close to my heart, after both of my grandparents had received care. After my previous experience I know how important it is to provide an exceptional quality of care to those who need it, and I’m incredibly proud to work for a company that does just that.”

### Experience

Ursula has a master’s degree in International Business Administration and has also been a registered Care Quality Commission (CQC) manager for over seven years across her previous roles.

Ursula’s career in the healthcare sector has spanned across a number of different areas - from retail to fitness and healthcare to surgical care. Having worked for organisations such as Harley Medical Group, Sk:n Clinic and LA Fitness as Clinic Manager, Area Manager and Regional Manager, before joining Helping Hands as Head of Homecare.

### Why I chose Helping Hands

“I have been looking to become more involved in the care sector for a number of years, and when my son was born I decided that I wanted a role where I could really make a difference.

“Both of my grandparents received care and it was amazing to see the positive impact that the carers made to their lives. I knew how important it was for them to have exceptional carers looking after them, and I am proud to be a part of an organisation that provides such an amazing service.”

