



**Wayne Osborne**

**Care Manager – Southbourne**

## Meet Wayne, your Care Manager for Southbourne

### About me

Hi, I'm Wayne and as the Care Manager for Southbourne and I am responsible for overseeing the day-to-day running of the branch, as well as ensuring that we deliver the best possible care to all our customers.

I am looking forward to building an outstanding team of carers to help establish the branch in Southbourne and become the go-to provider in the area for home care.

### My experience and expertise

My first experience of working in the care sector was in 2007 when my wife and I became foster carers for children aged between 5 – 18. During this time, we helped look after over 20 young people from a variety of backgrounds each with their own individual needs. Being a foster carer inspired me to take my first steps into a career in care; I have been a care coordinator for the past five years, during which time I have worked with the elderly and adults with learning disabilities.

During my time as coordinator I have gained my NVQ Level 3 in Health and Social Care and I am currently working towards my Level 5.

### Why I chose Helping Hands

At the start of 2020 I made the decision to progress my career and move into a management position. I applied with a few different companies, but Helping Hands really stood out for me. Their values and ethos really resonated with me and I am proud to work for a company that is really focused around family values.

I am looking forward to meeting all of our new and future customers and being part of the expansion of Helping Hands and all the exciting times that lie ahead.

